CIMFP Exhibit P-04192



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Hydro Place. 500 Columbus Drive. P.O. Box 12800. St. John's. NL Canada A1B 0C9 t. 709.737.1440 f. 709.737.1800 nalcorenergy.com

4 June 2018

Department of Natural Resources 7th Floor, Natural Resources Building 50 Elizabeth Avenue P.O. Box 8700 St. John's, NL A1B 4J6

Attention: Honorable Siobhan Coady Minister of Natural Resources

Dear Minister Coady,

I write in response to your letter received on May 24, 2018 regarding allegations of wrongdoing at Nalcor Energy. I have reviewed your letter and accompanying documents, and in turn circulated it to the Nalcor's CEO and management team requesting that Internal Auditors at Nalcor Energy undertake an investigation as requested.



With respect to the allegations regarding activities of workers at the Muskrat Falls site: an anonymous letter citing allegations of inappropriate activity on the Muskrat Falls site, including procurement fraud, asset misappropriation, and inappropriate personnel activities was received by Nalcor's Internal Audit in 2017. As well, Clerk of the Executive Council, Ann Marie Hann, wrote to Nalcor Energy CEO Stan Marshall on October 30, 2017 advising that Premier Ball had also received correspondence from concerned workers citing similar allegations. The correspondence was flagged confidential for limited circulation. An extensive investigation was completed by management of the Lower Churchill Project, Nalcor Internal Audit, Nalcor Energy Corporate Human Resources, and an external human resources consultant. In December 2017, Nalcor Energy provided the Government of Newfoundland and Labrador, via the Premier's Office, with a report on the results of this investigation. I attach a copy of this report for your information.

Further to this investigation, another related anonymous letter regarding these same allegations was received in March 2018 by the Lower Churchill Project management. This letter included similar allegations, with some items removed and some additional information. Nalcor Management and Internal Audit are currently investigating the additional information. Please be assured that Nalcor Energy's Board and CEO take all allegations very seriously. As this allegation is reoccurring, Nalcor Energy management is engaging an external investigative team to review the appropriateness and completeness of the review completed by Nalcor Energy management, Internal Audit and the external human resource consultant. This work is currently underway and as the external investigator has yet to be fully engaged, a completion date for the investigation cannot be confirmed at this time. Once an investigator has been assigned and work scope confirmed, a completion date will be provided to you.

Should additional documentation/information be provided to the Government by these complainants which would help facilitate the investigation, it would be helpful if it could be directed to our Internal Audit department. Alternatively, you can provide the contact information of our Internal Audit manager (Jackie Borden, Internal Audit, Nalcor Energy, jackieborden@nalcorenergy.com, 709-737-1201) to the complainant(s) at any time.

Sincerely,

Andit

Brendan Paddick Chair, Nalcor Energy Board

copy: Stan Marshall, President & CEO Deanne Fisher, Manager Corporate Communications Peter Hickman, VP General Counsel & Corporate Secretary Jackie Borden, Manager Internal Audit

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Internal Audit Memo

RE:	Muskrat Falls Site Review - Confidential
То:	Stan Marshall, Chief Executive Officer, Nalcor Energy
CC:	Gilbert Bennett, Executive Vice President, Power Generation
From:	Jackie Borden, Manager, Internal Audit, Nalcor Energy
Date:	December 15, 2017

Background

Based on an anonymous letter received by the Muskrat Falls Generation Project Manager in August 2017, the Lower Churchill Project (LCP) management team requested that Nalcor Energy Internal Audit complete an independent review. LCP management had previously consulted Internal Audit to discuss management's own investigation and action plans completed due to previous letters received, however, due to the receipt of this additional letter, management determined that a full independent review was required.

Due to the level of detail within the letters, Internal Audit categorized the allegations into 4 major categories to enable 4 separate reviews. As several allegations were not specific, broader reviews were designed to cover processes that would prevent or detect against the allegation types. Specific allegations were reviewed within each of these categories, if sufficient detail was available. The categories included:

- 1. Site Purchasing
- 2. Billable Time
- 3. Invoicing and
- 4. Respectful Workplace

Nalcor Energy Internal Audit completed review 1, 2 and 3, while Nalcor Energy Human Resources and LCP Human Resources completed review 4. This memo summarizes the scope and results of these 4 reviews. More detail is available within the 4 individual review memos that were provided as the reviews were completed.

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Review 1 – Site Purchasing

The objective of the site purchasing review was to assess the adequacy of processes surrounding site purchasing, receiving, and disbursement of site supplies and tools. This also included a safety walkaround of the warehouse and maintenance facility. This review primarily covered allegations of asset theft, procurement fraud and other site activities.

Prior to Internal Audit's review, management has designed additional controls which were being implemented by the Supply Chain management. These changes included the addition of a material controller/buyer, re-instatement of the asset listing, a centralized receiving area(s), and revisions to the existing LCP Site Purchasing Procedure. Historical testing was completed, along with a review of the pending changes. No signs of fraud, trends or errors were noted within this sample. Process changes recently implemented by management will further enhance controls.

Review 2 – Billable Time

The objective of the billable time review was to verify timesheets for personnel working at the Muskrat Falls Site. This review covered specific allegations of time fraud, along with process controls. The focus of testing was comparing site access card activity and hours on site to time sheets and invoicing.

The controls in place to verify timesheets, although not formally documented, appear to be reasonable to ensure that contractors are billing only for time worked. Timesheets for the Muskrat Falls site team appear to be in compliance with the timesheet verification and approval process. Internal Audit performed analyses of hours on the Site Security Cardholder Report (entry and exit swipe date and time) to hours invoiced by contractors. Results were discussed with management, at which point, one contractor's hours on site were deemed not reasonable. This individual (employed by a contractor) was removed from site and no longer works on any Nalcor Energy projects/jobs. Increased diligence surrounding entry and exit swipe of security cards has since been implemented. Additionally, analyses of hours could be prepared on a quarterly basis to compare hours spent on the MF Site to the hours invoiced by contractors.

Review 3 - Invoicing

The objective of this review was to evaluate controls and specific allegations regarding live out allowances paid to contractors at the Muskrat Falls Site. Live out allowances may be paid to contractors or employees that have to travel to work at a different location than their point of origin (home location). LCP has a policy and process to manage personnel's point of origin, to determine if they qualify for these allowances.

Controls for documenting, verifying and managing change of contractor point of origin appears to be adequate and the rates appear to be standardized for all contractors working at the same site. The process was reviewed in a previous audit (not specific to these same allegations). Internal Audit discussed the process with management to determine if controls still existed and were still effective. Based on the additional testing performed, live out allowances appear to only be paid to qualified personnel and the amounts are consistent with those approved and outlined in the Assignment Conditions listing. One contractor was specifically highlighted within the letter to be fraudulently claiming this allowance. Additional testing was completed for this contractor to ensure that they qualified for the allowance. It was evident that the contractor did qualify for the allowance and rotational travel schedules support this.

Review 4 – Respectful Workplace

The objective of this review was to evaluate respectful workplace allegations within the letters. Corporate HR reviewed the allegations and interviewed management (including site management), reviewed a recent independent respectful workplace review and evaluated the appropriateness of actions taken by management as recommended by the independent review.

Management has implemented many of the recommendations from the independent review, with several more in progress. It is recommended that LCP conduct a "refresh" review early in 2018 to evaluate effectiveness of the recommendations recently implemented and to support continual improvement.

Conclusion

Based on information available in the anonymous letters, reviews completed, recommendations provided and actions taken, Internal Audit is comfortable that the allegations have been appropriately addressed.

The results of each review can be summarized as:

- 1) Site purchasing No evidence of asset theft or procurement fraud. Additional controls recently implemented will further reduce the likelihood of fraud.
- Billable hours One individual (employee of a contractor) was removed from site and no longer works on any Nalcor Energy project/job due to irregularities found in billings compared to time on site. Billings for all other individuals reviewed were found to be reasonable.
- 3) Invoicing Allegations were deemed unfounded as allowances were invoiced as per contract and policy.
- 4) Respectful Workplace Specific allegations within the letter could not be substantiated for two individuals who are no longer on site and was undeterminable for another. The one individual remaining on site underwent a discussion with Site Management to reinforce expectations of respect and dignity. An independent review was recently completed of site respectful workplace culture and recommendations and associated actions were effectively addressed (or in progress). A recommendation is made to conduct a similar (refresh) review in Q2 of 2018 to evaluate effectiveness of the recommendations and to support continual improvement.

If you review further information, please do not hesitate to contact me.

Aborden

Jackie Borden, CPA, CA, CIA Manager, Internal Audit Nalcor Energy 709-737-1201 jackieborden@nalcorenergy.com